



Chiro8000
patient relationship software

CASE STUDY

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VanQuaethem Chiropractic

Janie VanQuaethem



Dr. VanQuaethem

In 1979 VanQuaethem Chiropractic opened its doors for the first time offering a variety of Chiropractic, massage and nutrition services to its new patients. The clinic and its family represented staff were known for their personal approach and genuine care for patients and their families. This growing practice went several years without computers or technological assistance of any kind until 1984 when they met the beginning of a long relationship with Forte Systems and what was, back then, the Chiro3000 product.

Back then, Janie VanQuaethem, the doctor's wife and office manager, found her software for life! "It was very simple back then." She states "It's a really easy program to learn and use and we have had no challenges." In the beginning of the relationship, Janie and her staff received up front training and support and have had little need for support since then. The same is true 24 years later. As time passes, technology advances, and new businesses develop around them, Janie is able to take advantage a close network of Chiropractic offices in her area who also utilize Forte's Chiro8000. "It was an easy transition and the instructions were clear...." says Janie.

"We love it!"

"Everything we've ever requested or needed seems to have followed through, it's been very good"

As her family owned business grows and her children grow to open their own clinics, the family of Chiro8000 loyal users grows as well. Daughter Amy has opened her own clinic as well and is an avid user of the Chiro8000 program. "We love it!" Amy tells me.

For an office known for being old fashioned, VanQuaethem Chiropractic stepped up to modern technology and compliancy.

No more handwritten notes, referrals, statements, or paper claims. With frequent updates and progressive technology, VanQuaethem Chiropractic has expanded to a growing staff with a wellness approach and 1-2 new patients daily. "Everything we've ever requested or needed seems to have followed through, it's been very good", Janie tells me about the communication she has had with Forte Systems through the years.

In recent years Janie has made visits to some colleague's offices to help out and has been exposed to a variety of other software products. When asked what she had to say regarding her experiences with those other products, the response was simple..."It just reinforced that I bought the right software!"