



G8K

—V15—





## Welcome to Chiro8000

This brochure is designed to provide perspective for what the Chiro8000 can do for your practice. It discusses how the software design, our software logic, and the core features of the application make us unique. We hope you find the information useful and that you will take the next step in differentiating your practice from the rest!

▶ MAKE YOUR PRACTICE STRONGER



## Why do your patients choose you instead of the doctor down the street?

It may be a different technique that provides better results, your personality and style, your wellness approach to health, the value you offer, the equipment you use, or the ease of interacting with your office. For too long the software in your office has been something you have used only because you need to for the payment of insurance claims and billing activities. You may currently use practice management features to schedule appointments and organize your practice data for marketing and record-keeping. You likely note the patient encounters to suffice the legal requirements. Our perspective is that looking at your practice software as something you have to use is the wrong approach. Patient retention often comes down to your practice successfully managing the expectations of your patients. Chiro8000 v15 is designed to help keep your patients happy.

## The Training You Need

All new packages come with a comprehensive pre-recorded tutorial series and initial access to our Forte360 Live Webinars. We also enter all new clients into our RightFit program which combines personalized one-on-one live product training under the curriculum of practicing chiropractors and billing professionals.

## Tech Support on Your Terms

Our phone system offers a unique Call-Back-In-Queue feature. When you call in for technical support, the system can hold your place in line without you waiting on hold. A few minutes later when your turn comes up, our system calls you back and you have a technician waiting on the phone.

## Your Feedback - Your Program

Hundreds of chiropractors nationwide drive the direction of the application by providing feedback directly to our product managers through our User Feedback Committee. This means the new features you see were suggested by fellow providers.

## Perhaps Most Important...

The Chiro8000 is chiropractic software at its core. Chiropractic is where we started and where research and development time is allocated. Many other systems were either MD or accounting applications altered later on. Chiropractic requirements are unique and at Forté Holdings we make sure our products reflect these needs.

## Certification & Partner Organizations

Our products are Microsoft® certified. They meet the strict development standards that Microsoft® sets and maintains. This assures staying current with the latest in technology and compliance. The EHR application is independently certified by the Drummond Group, to ensure you meet the comprehensive meaningful use requirements established by the government.





## Make Your Software the RightFit

Purchasing a complete practice solution is an investment of time and money. The difference between success and failure comes down to how quickly it is implemented and the favorable acceptance of office staff. When doctors, billers, and front-office are comfortable with the program, the software shifts to the background of the practice allowing for the focus to be on the patients.

RightFit Setup is a training and implementation process exclusive to the Chiro8000 software. With RightFit, a collection of current chiropractic professionals personally handles your software implementation, enabling all roles in the practice to get up and running quickly and effectively.

With RightFit, you receive:

- ▶ Personalized one-on-one training for your practice
- ▶ Program setup (fee schedules, insurance companies, customized templates, and more)
- ▶ Complimentary 90 day follow up

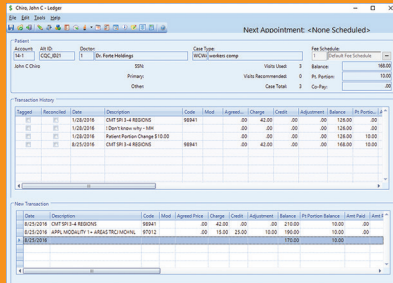
RightFit Setup is included at no extra charge with every new software package.





# C8K<sup>1</sup> - Billing (Simplicity)

# C8K<sup>1</sup>

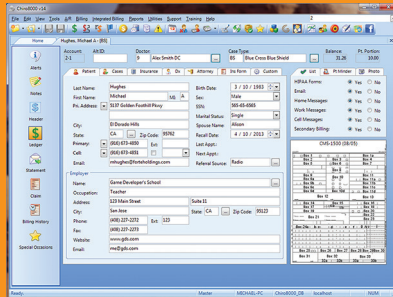


## Security

Create custom groups, security permission levels, and run reports to see what your staff is doing.

## EB

Electronically bill to any clearinghouse with no additional software needed.

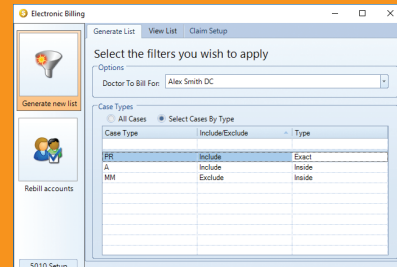


## Aging Reports

are available in all levels of the software.



## Conveniently create multiple cases for any patient using a single patient file.



## Keep up-to-date with your clinic inventory, print purchase orders, and run reports.

“The software has helped me reach my clinic goals by keeping info organized.”

Automatically post payments, check patient eligibility/benefits, electronically bill, and track claims from within the software when utilized in conjunction with our SecureClaims clearinghouse. Store patient information, supervise the entire insurance process, print patient statements, and manage accounts receivable. Perfect for the office that wants a comprehensive billing program without the frills.

### Integrated Billing

Integrated Billing removes the need for manual uploading, line item posting, or calls to insurance companies via our proprietary process.

### CMS/HCFA Map

A guide right in the patient file that allows easy and accurate completion of the main insurance forms.

### Custom Security

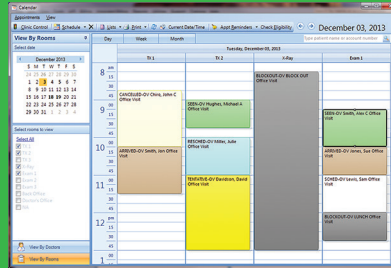
Control each user's access rights with one of three pre-formatted user levels or create your own custom access levels.

# C8K<sup>2</sup> - Practice Management (Efficiency)

# C8K<sup>2</sup>



One touch posting of marketing offers and messages directly to your company Facebook page.



## Integrated Calendar

Manage appointments, track busy times, build customized scheduling reports, and send text/email appointment reminders allowing you to manage your busy office.



Easily keep time and date stamped notes per patient. Excellent for records of phone calls, voicemails, in-office conversations, etc.

## Transaction Reports

Sort posting transactions by date, description, doctor, CPT code, account, and more.



“Chiro8000 has provided me with a low cost, high return office software that is reliable and has a number of great features that most other companies don’t offer in the same price range.”

Level C8K<sup>2</sup> focuses on practice management from a practical, results based approach. It includes all features from C8K<sup>1</sup>, and adds the features required to focus on business growth. It has been our best selling edition for over 14 years and incorporates a host of features found in software packages that cost twice as much.

## Appointments

Create, edit, and manage appointments. Sort by doctor or by treatment area and easily schedule multiple appointments in advance.

## Reminders

Automatically send text and email notifications to your patients reminding them of upcoming visits.

## Search Report Generator

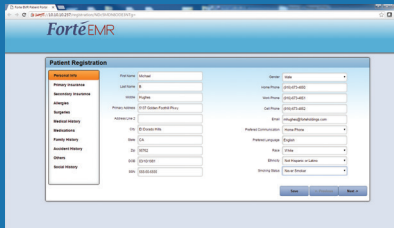
A powerful search tool that allows you to manage your patient data by creating lists built upon the criteria of your choice.

## Signature Pad

Digitize your sign-in sheet with our included Signature Pad integration module (additional hardware required).

# C8K<sup>3</sup> - Complete EHR (Certified)

# C8K<sup>3</sup>

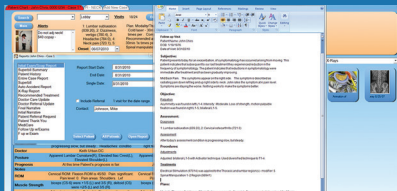
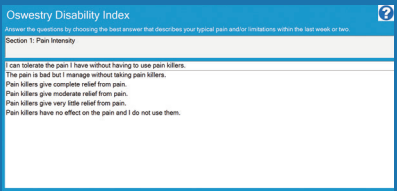


Meets all requirements for PART, PQRS, and the Meaningful Use Attestation program.

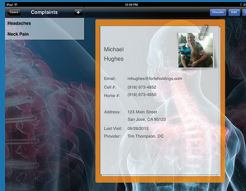


**Online Intake**  
Your patients can fill out intake paperwork from home at no additional monthly charge.

Thousands of built in codes, phrases, templates, exams, images, and more.



**A.I.** is for artificial intelligence. A.I. alerts you when an encounter has not been charged or billed.



“Chiro8000 has helped me reach the goal of using computer software from the beginning that is all integrated with billing and notes.”

Level C8K<sup>3</sup> takes all of the features of the other levels and adds certified EMR/EHR, online patient intake/patient portal, custom form generation, and automatic billing reminders. See why this level was called “...Chiropractic’s #1 complete practice software suite.”

#### Online Patient Intake

New in Version 15 is our online patient intake module. Send your new patients their intake forms directly from the calendar. Once they fill out the information it is directly uploaded into your database. No staff data entry required.

#### iPad Kiosk

When your existing patients arrive at the office for their visit, hand them an iPad with our latest Chiro8000 Patient Kiosk. Your patients can take outcome assessments, update their pain levels, and even document new complaints.

#### Artificial Intelligence

For too long encounters may have slipped through the cracks in your office. How do you tell whether a visit has been billed? A.I. will automatically notify you via email at the end of each day with encounters that were not charged/billed.

## ▶ C8K<sup>3</sup> - Complete EHR

### Certified Software

Our EMR/EHR package meets government software guidelines for meaningful use requirements. To view our certificate: [www.chiro8000.com/certification](http://www.chiro8000.com/certification)

### Custom Form Generator

Take forms commonly used within your practice and pre-populate the data. An easy to use interface allows you to assign fields. Once your form is loaded into the application, simply choose a patient and watch it populate.

### Outcome Assessments

Your patients can take outcome assessments from our Kiosk module or take it in the room with you. Includes DASH, FABQ, OSWESTRY, SF36, Bourenmouths, and more.



Next Appointment: <None Scheduled>

Fee Schedule: Blue Cross Blue Shield

Report	Date	Description	Code	Mod	Agreed	Charge	Credit	Adjustment	Balance	Pr Portion	Acct Paid	As
	4/30/2007	Electrical Stimulation	97034		.00	13.27	.00	.00	-12.73	.00	.00	
	4/30/2007	Spinal Manipulation, 3-4 Regions	98941		.00	32.73	.00	.00	.00	.00	.00	
	5/12/2007	C8007 CASH-15			.00	.00	50.50	.00	-50.50	.00	.00	
	5/21/2007	Patient Portion Change \$50.50			.00	.00	.00	.00	-50.50	.00	.00	
	3/29/2013	Heat/Cryo Therapy	97030		.00	4.50	.00	.00	-48.00	.00	.00	
	3/28/2013	Electrical Stimulation	97034		.00	13.27	.00	.00	-12.73	.00	.00	
	3/30/2013	Spinal Manipulation, 3-4 Regions	98941		.00	32.73	.00	.00	.00	.00	.00	
	4/30/2013	Spinal Manipulation, 3-4 Regions	98941		31.26	31.26	.00	.00	31.26	10.00	.00	

Case No	Doctor Name	Case Type	Initial Complaint	Active
3	Dr Frank M Shoen	PI		<input type="checkbox"/>
2	Chang, Lark	C	Leg Pains	<input type="checkbox"/>
1	Dr Frank M Shoen	MP	1. Heeltoeache	<input checked="" type="checkbox"/>

This is the Billing necessary email for Fees Paid for Thursday, March 24, 2016

The following patients did not have charges entered:

Patient	Appointment Time	Provider
2 - L. Hughes	1000 AM	Franz Holdings (1)







## Medical Records... With a Purpose!

Change is not always easy to consider, especially as practices have systems in place to work around existing software flaws. The Chiro8000 is change for a purpose that eliminates excessive time being spent on exam notes, eliminates the need to navigate complicated software, and eliminates the frustration of staff who are dealing with the effects of poor software design. Combined with our RightFit training approach, the Chiro8000 will clear the peripheral noise.

### Exercises & Stretches

Choose from over 300 exercises and stretches built into the application. You can email the patient directly with your instructions or print as part of their take home kit.

### Pre-loaded with Content

The application comes pre-loaded with tens of thousands of words, phrases, codes, medications, exams, histories, and more.





“The software has helped me reach my clinic goals...”

**Forté Holdings**

5137 Golden Foothill Pkwy #110  
El Dorado Hills, CA 95762  
Tel 800.456.2622  
sales@chiro8000.com  
www.chiro8000.com

“I would like to thank you for the awesome customer support. You were extremely helpful in answering all my questions. Your personal knowledge in the products and services I inquired about was exceptional.”

*Dr. Glenn, Georgia*

“The Technical Support staff is prompt and very knowledgeable about all of the software capabilities. I would recommend your software program to any company, big or small ...”

*Dr. Peggy, Kansas*

“Thank you for your assistance, and please know you were very professional and willing to help. I appreciate how quickly Forte responds to us as a whole. Keep up the great customer service!”

*Jan (Office Manager), California*

# “Your customer service was and always is excellent. Thanks again.”

“I just wanted to take this opportunity to say once again what great support we get from Forté. I have used this product for many years and after being exposed to inferior programs and technical support we appreciate the product...”

*Kelli (Office Manager),  
California*

“I am often at meetings with doctors and staff where office issues are discussed and have always spoken highly of your system. I have even gone to offices in neighboring cities to get their staff going on the system.”

*Dr. Siri, California*

“Having seen the other alternatives on the market and comparing them to your software, it is very clear that nothing comes even remotely close to its user-friendliness, features, and most importantly, reliability.”

*Dr. John, New Jersey*

“Billing, scheduling, payment plan management, 3rd party reimbursement, procedures, etc have been very good compared to other programs we have used in the past. Chiro8000 has accommodated my Chiropractic needs with the coding used.”

*Dr. Timothy, Ohio*



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**Chiro8000**  
**[www.chiro8000.com](http://www.chiro8000.com)**  
**800.456.2622**